

## SERVICENOW FAST START: INTEGRATED RISK MANAGEMENT (IRM)

# MODERNISE RISK MANAGEMENT IN 12 WEEKS

**CSO Group's IRM Fast Start adds a turn-key integrated risk capability to your existing ServiceNow platform in 12 weeks.**

Managing enterprise risk has outgrown the capacity of most teams. Regulators demand more assurance, third-party risk concentration is rising and AI is adding new exposures. However, the risk program needed to catch up often looks like a 12-month, seven-figure transformation.

Rather than setting up a separate, siloed risk system, the IRM Fast Start builds a connected risk capability that integrates operational data, workflows and asset records you already have in ServiceNow, with automated control monitoring and reporting built in.

**You get a fully integrated risk solution: a risk library, register, assessment and response workflows, with automated reporting. For compliance, your obligation register and control library connect to the risk register, with control assessments and reporting built in.**

## BUSINESS OUTCOMES

### VIEW RISKS IN REAL-TIME

Board, executives and regulators see the latest position, not last quarter's spreadsheet.

### SIMPLIFY COMPLIANCE

Automated evidence capture and standard reporting replace manual collation.

### RESOLVE ISSUES FASTER

Actions, controls and ownership flow to the teams already working in ServiceNow.

### UNIFY GOVERNANCE

Consistent workflows and clear ownership across cyber, operational and financial risk.

### SCALE WITHOUT HEADCOUNT

Risk operations handle growing regulatory load and a broader supplier base.

## PHASES OVER PERFECTION

**The Fast Start runs in a phased approach focused on measurable business outcomes, in parallel with broader risk or IT transformation programs.**

You stop waiting for the organisation to be 'perfect' before you start. Each phase delivers working capability, and what you learn shapes the next.

# WHAT WE DELIVER IN 12 WEEKS

The Fast Start delivers an integrated risk capability across eight core areas built into your ServiceNow platform and ready to operate.

## RISK MANAGEMENT

Risk register, taxonomy, assessments and response actions across critical operations, third parties and AI assets.

## COMPLIANCE MANAGEMENT

Obligations, controls and compliance mapping in one connected library, with automated control attestation and continuous testing.

## ENTITY MANAGEMENT

Risk owners, business units and accountability mapped across the organisation.

## ISSUE MANAGEMENT

Tracked, owned and remediated alongside your existing operational workflows.

## SMART ASSESSMENTS

Risk and control assessments at scale, replacing spreadsheet-driven processes.

## RISK AND COMPLIANCE WORKSPACES

Custom views for risk teams, compliance teams and lines of defence.

## REPORTS AND DASHBOARDS

Real-time reporting for executives, boards and regulators.

## TRAIN THE TRAINER

Your team upskilled to operate and extend the platform after go-live.

**Note:** The ServiceNow Audit module can be scoped and added if required.

## WHAT CSO BRINGS

Alongside the solution implementation, CSO's ServiceNow and risk specialists handle the design, strategy and advisory work.

### RISK TAXONOMY AND OPERATING MODEL

Designing how risk is categorised and managed across the organisation, harmonising siloed processes.

### REGULATORY AND ASSURANCE PLANNING

Optimising the mapping of obligations to controls, rationalising the control library and setting up assurance practices that evolve with you.

### CONTROL MONITORING AND KRI DESIGN

Configuring the key risk and performance indicators that matter, with continuous monitoring.

### REPORTING AND DATA QUALITY

Tailored dashboards for executives, risk teams and lines of defence, supported by reliable underlying data.

A real risk capability on the platform you already run. Scoped upfront, delivered in 12 weeks and built to grow.

**TALK TO US**

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