

SERVICENOW FAST START: VULNERABILITY RESPONSE (VR)

MODERNISE VULNERABILITY RESPONSE IN 12 WEEKS

CSO Group's VR Fast Start adds a turn-key vulnerability response capability to your existing ServiceNow platform in 12 weeks.

Finding vulnerabilities is the easy part. Scanners surface thousands of findings, but knowing which ones matter and getting them fixed is harder, especially when security and IT coordinate remediation by hand. The VR Fast Start brings your scanner data into one place, maps each

vulnerability to the assets in your CMDB and prioritises remediation by business impact rather than just a technical score. So tracking, orchestration and reporting run automatically inside the ServiceNow processes your teams already use.

You get a complete vulnerability response solution: scanner integration, automated assignment and ownership, remediation workflows with built-in exception handling and dashboards with risk-driven insights. From detection to closure, every vulnerability is tracked, owned and visible.

BUSINESS OUTCOMES

REDUCE RISK EXPOSURE

Focus on the high-impact vulnerabilities first and resolve them faster.

REMEDiate FASTER

Automation and workflow orchestration reduce manual effort and speed up the fix.

PRIORITISE BY BUSINESS IMPACT

Vulnerabilities mapped to your infrastructure, so business impact is clear.

STAY AUDIT-READY

Full tracking of vulnerabilities, actions and ownership across the remediation lifecycle.

CONNECT SECURITY & RISK

Integrates with IRM to link remediation to controls, policies and audits.

BOOST ANALYST PRODUCTIVITY

One platform replaces tool switching and brings security, IT and risk teams into one workflow.

PHASES OVER PERFECTION

The Fast Start runs in a phased approach focused on measurable business outcomes, in support of your broader security or IT transformation programs.

You stop waiting for the organisation to be 'perfect' before you start. Each phase delivers working capability, and what you learn shapes the next.

WHAT WE DELIVER IN 12 WEEKS

The Fast Start delivers a complete vulnerability response capability across eight core areas built into your ServiceNow platform and ready to operate.

SCANNER INTEGRATION

Vulnerability data from your scanning tools brought into one system of action.

CMDB MATCHING

Each vulnerability matched to the configuration items and assets it affects.

GROUPING AND ASSIGNMENT

Vulnerabilities grouped and routed to the right owners automatically.

REMEDiation WORKFLOW

Tracked, owned and progressed through to closure.

EXCEPTION MANAGEMENT

A clear path for risk acceptance, with approvals and review built in.

REMEDiation WORKSPACES

Tailored working views for security, IT and remediation teams.

REPORTS AND DASHBOARDS

Real-time reporting with risk-driven insights for executives and remediation teams.

TRAIN THE TRAINER

Your team upskilled to operate and extend the platform after go-live.

WHAT CSO BRINGS

Alongside the solution implementation, CSO's ServiceNow and security specialists handle the design, strategy and advisory work.

SCANNER INTEGRATION DESIGN

Designing how your scanning tools connect and schedule, tuned for clean, reliable data.

CMDB UPLIFT AND ASSIGNMENT RULES

Improving your CMDB data and designing the rules that group and assign vulnerabilities.

EXCEPTION MANAGEMENT DESIGN

Setting up approval and notification workflows for risk acceptance and review.

WORKSPACES AND REPORTING DESIGN

Optimising workspaces, reports and dashboards for executives and remediation teams.

A real vulnerability response capability on the platform you already run. Scoped upfront, delivered in 12 weeks and built to grow.

TALK TO US

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